

# Innovative systems and Services Ltd



**Corporate profile**

**Updated December 2022**



# Summary

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- 02 Main services
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# Innovative systems and Services Ltd. - offices



1994

Foundation of SSI and opening of the Rome office

2000

Opening office in Naples

2023

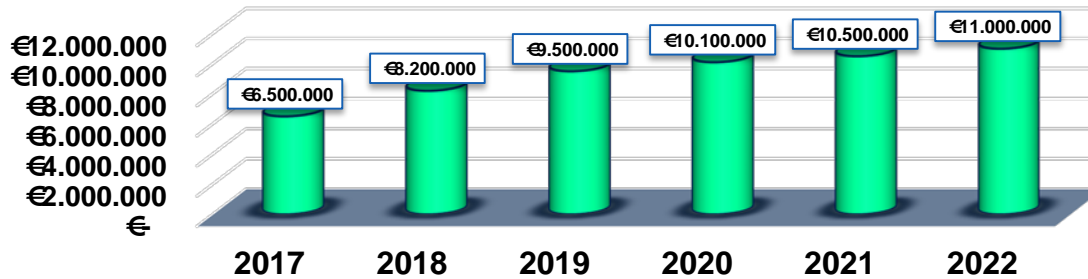
Next opening of the new offices in Milan and Genoa



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## effort

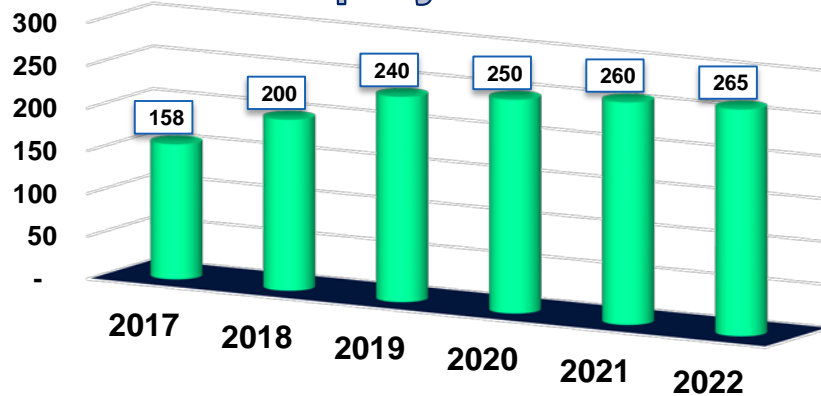


## Revenues Mil. €



11

## employees

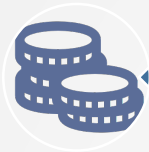


## Employees



265

# The values founding



financial stability



Sense of belonging



Vocation for partnership



Professional experience



Taking responsibility

# The modus operandi



We work to derive the maximum possible benefit from the application of information technology to production and management processes.



We design and develop software on behalf of third parties on traditional, web and mobile environments.



We manage very complex IT infrastructures and platforms at Clients of national importance



Our customers know they can count on us to achieve their goals on time, overcoming even the most challenging obstacles.

# Quality certifications



ISO	CERTIFICATION ACHIEVED
9001	Management of information systems
9001	HW and SW product installation and support
27001	Information Security Management System
14001	Environmental management system
20001	IT Service Management System





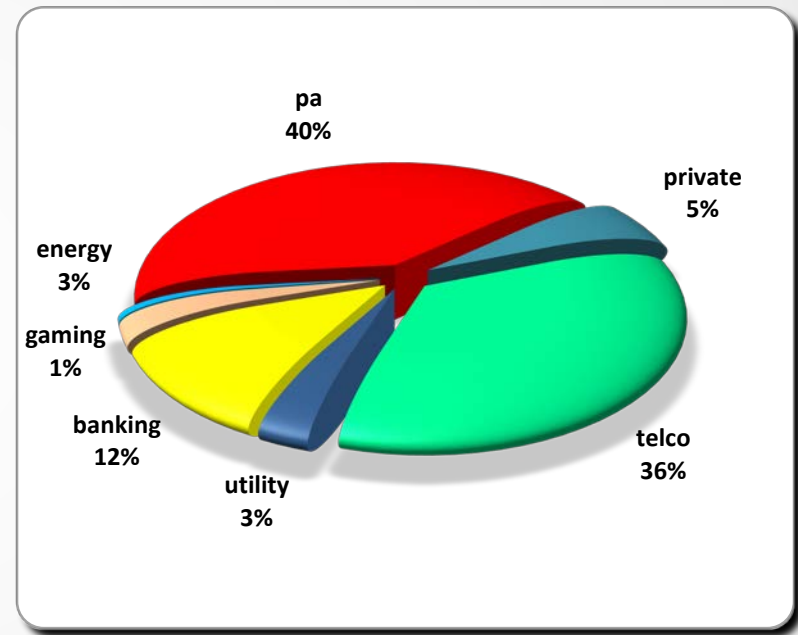
SSI in its development path, has acquired majority stakes of companies , which have become an integral part of its ecosystem.



# Market sectors



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# Services outsourced

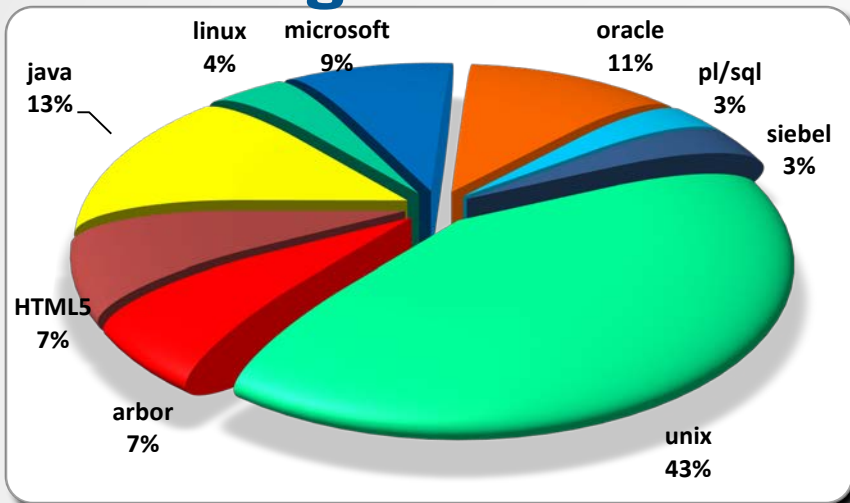


<b>Senior consultant</b>	<b>Consultant</b>	<b>Junior consultant</b>
He constitutes a figure of high professional content enjoying a valid theoretical preparation supported by many years of experience.	Figure substantially similar to that of the Senior Consultant. It mainly stands out for having a wealth of experience more limited over time.	She is a professional figure with less experience but nonetheless equipped with a solid theoretical background that allows her to deal with it independently
<b>Analyst</b>	<b>Analyst Programmer</b>	<b>Programmer</b>
He is an expert in structured methodologies of analysis and design. The analyst has considerable experience from a technical point of view as well as the ability to manage relationships with users.	Professional figure with good command of the tools necessary to support the implementation phase both in the design and in the realization of the modules of a project.	It is the professional figure suitable for creating application software components within a context of procedural analysis.
<b>System architect</b>	<b>Project leader</b>	<b>Professor</b>
It constitutes a figure with many years of experience who is in charge of conceiving the architecture of the information system, i.e. of the different components SW and their assembly and evolution over time.	The project manager is a figure of considerable experience invested with the management responsibility of the activity order at the customer's site, as well as with the technical responsibility of the work group.	He is a figure who combines a high level of specialization with a remarkable mastery of the techniques of representation of the topics covered.

# Technical skills



## technologies



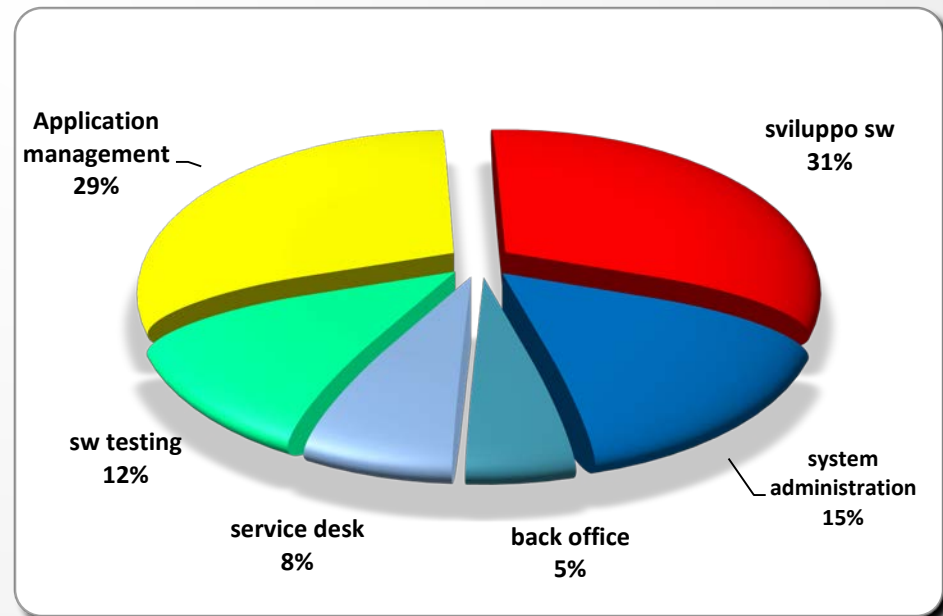
## System skills

Microsoft  
i know . Unix (HPUX, Sun Solaris ,...)  
Dbms (Oracle, Sql server, db2,...)  
Web Sphere  
Middleware ( Tibco , Bea)  
Networks, Cisco  
Linux  
Jboss

## Application skills

Java – J2EE  
.Net  
Oracle PL/SQL  
Abap  
Billing- Kenan Arbor  
CRM – Siebel

## Scopes



# Main services



## Application management

- Management complete with the park application corporate
- Management of H24 applications
- Systems management \_ integrated and function

## System management

- Management technology of the corporate
- Management systems engineering in windows environment
- Management systems engineering in Linux, Unix environment

## Application testing

- System & unit tests
- Integration tests
- Management integrated of the whole test environment



# Main services (2)



## Architectures technological

- We are able to support the customer in the choice and in the ICT solutions, from the initial analysis and development, up to the commissioning of the project.
- We operate on all system components from the network and technological infrastructure to the application SW components and their integration.

## SW development application

- Development of highly customized IT solutions characterized by a high technological content in traditional, web or mobile environments.
- In the entire application development phase, we take care of the phase of understanding the business to ensure the best results.

## Back Office & Service Desk

- We provide a single point of contact for all users of IT services.
- We manage the processes of Help desk, Incident Management, Change Management, Configuration Management, Release Management and SLA.

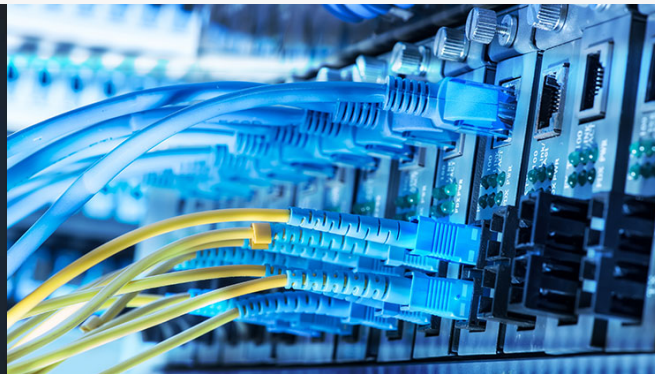


# Main services (3)



## Database management

- The company uses the most important database management systems such as: DB2, Oracle, MySQL and MS SQL Server.
- Our services include: performance improvement, heterogeneous data stream integration, data recovery.



## Network configuration & management

- The management and sharing of large quantities of information requires modern and high-performance network structures.
- Creation of network structures that allow the sharing of resources, PDLs, storage and databases.



## Training technique

- We provide refresher and training courses for internal staff, IT technicians and users.
- We use classrooms equipped with advanced tools and technologies according to high quality standards, such as to ensure excellent results.



# Application solutions



## Customer Relationship Management



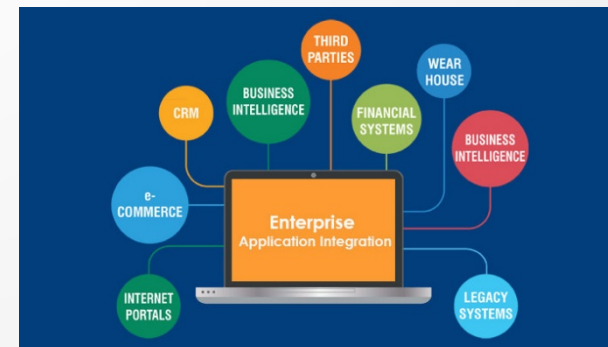
## Business intelligence



## Security



## Enterprise application integration



# Markets



Banking	Public	Energy
Telcos	food	Private



# Activities by market area



Services	Banking	Public	Energy	Telcos	food	Private
Applicationmgmt . _		✓	✓	✓		✓
System management	✓	✓		✓		
Billing management				✓		
Java and PL SQL development	✓	✓		✓		
Web development	✓	✓		✓		
CRM, DWH, EAI				✓		
Application testing		✓	✓	✓	✓	✓

# Headquarter and contacts



Registered office	E-mail	Phone numbers
via Cinquefrondi, 110	Email : <a href="mailto:segreteria@ssigroup.it">segreteria@ssigroup.it</a>	Tel : 06-7213073
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# Corporate references

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